

Our Champion's Stories

Transforming Volunteer-Run Safety Operations with a Centralised Digital System



Middle Park Football Club

Middle Park Football Club is a 100% volunteer-run community football club supporting over 550 active players across three sporting hubs in Melbourne.

Managing health and safety across multiple locations presents unique challenges, particularly with a large volunteer base and strict compliance requirements.

To address this, the club implemented Safety Champion to centralise systems, streamline processes, and ensure a safer environment for players, volunteers, and the broader community.



The Challenge

Outdated manual systems

A large number of volunteers meant that an outdated system made it hard manage.

Limited visibility across sites

Multi sites without one central system lead to inconsistencies for the club.

A lack of incident reporting

No system to report incidents led to a lack of action on important matters.

Stress on volunteers

A time consuming administrative process was causing stress for volunteers.

Our Solution

Match-Day Inspections

Enabling coaches and team managers to complete mobile-friendly safety checks.

Centralised Risk Register

Our register is tailored to community sport governance and operations.

Multi-site visibility

Our system allowed Middle Park FC to ensure consistency across all pitches.

Future safety planning

Our system enables strong safety practices, guiding the club forward.

How Safety Champion is making safety easy



**Enhanced
Visibility**



**Safety-led
decisions**



**Simple and
quick reporting**



"Safety Champion has transformed our demanding volunteer-run administrative workload into an efficient, centralised risk-management system.

This has made it incredibly easy to track vital child safety credentials, monitor volunteer compliance, manage incident reporting, and maintain fully stocked first aid kits across all our active pitches."

-Megan D, President, Middle Park FC



Since adopting Safety Champion, Middle Park FC has seen clear improvements across its WHS programme:

- Centralise incident reporting, tracking and reviews.
- Greater staff engagement in safety activities.
- Streamline volunteer onboarding, ensuring all credentials are submitted.
- Improve reporting efficiency with structured QR-code reporting.
- Strengthen safeguarding practices, elevating oversight of child safety

Middle Park FC is continuing to expand its use of Safety Champion to support future growth and evolving compliance requirements.